

**B.B.A. Semester - 5 (Remedial) (NEP-2020) Examination****March/April-2026****ENGLISH: Enhancing Soft Skills & Personality (Skill Enhancement Course)****Time: 1:00 Hours****Marks: 25****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

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Que.1 Answer the following questions. (any one) (10)

- (1) Discuss the importance of soft skills in the 21<sup>st</sup> century.
- (2) Discuss communication as a core soft skill.

Que.2 Answer the following questions. (any one) (10)

- (1) Define personality. Discuss any two elements which shape personality.
- (2) Describe the Johari Window Model with a diagram.

Que.3 Attempt any one short note. (05)

- (1) Team Work
- (2) Importance of Self-Awareness

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